



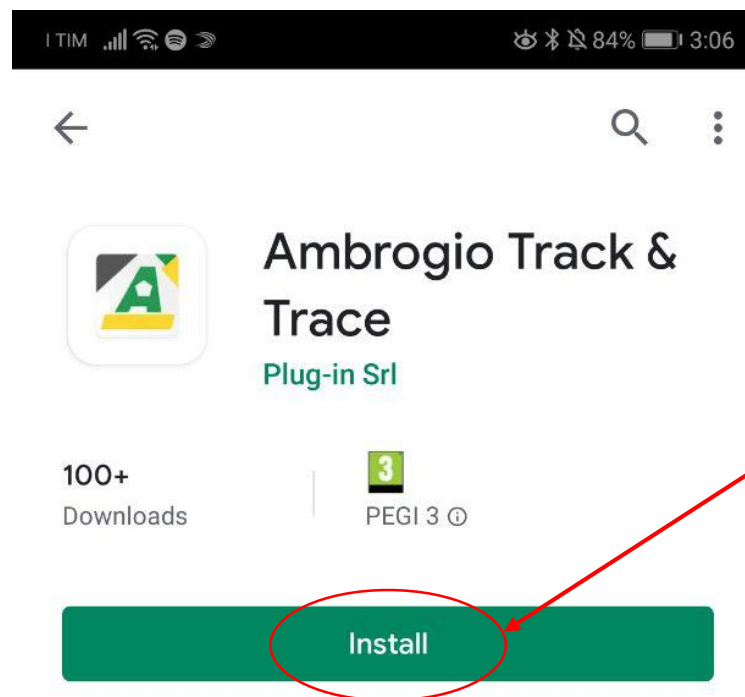
# DOWNLOAD INSTRUCTIONS

## «AMBROGIO TRACK & TRACE» MOBILE APP

The "**Ambrogio Track & Trace**" app is used by all the drivers who collaborate with Ambrogio in Europe and allows to track customer loads in real time. Here's how to download it to your device:

### ANDROID SMARTPHONES:

- 1) Open the **Play Store** app on your device
- 2) Look for "**Ambrogio Track & Trace**"
- 3) Click on "Install"



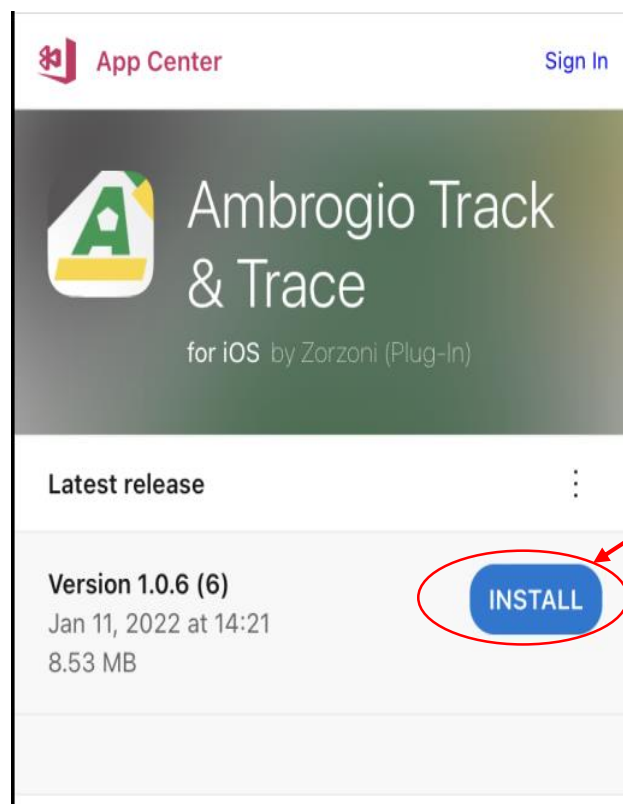
## iOS (i-Phone) :

- 1) On your device, open Safari browser and search for the website:

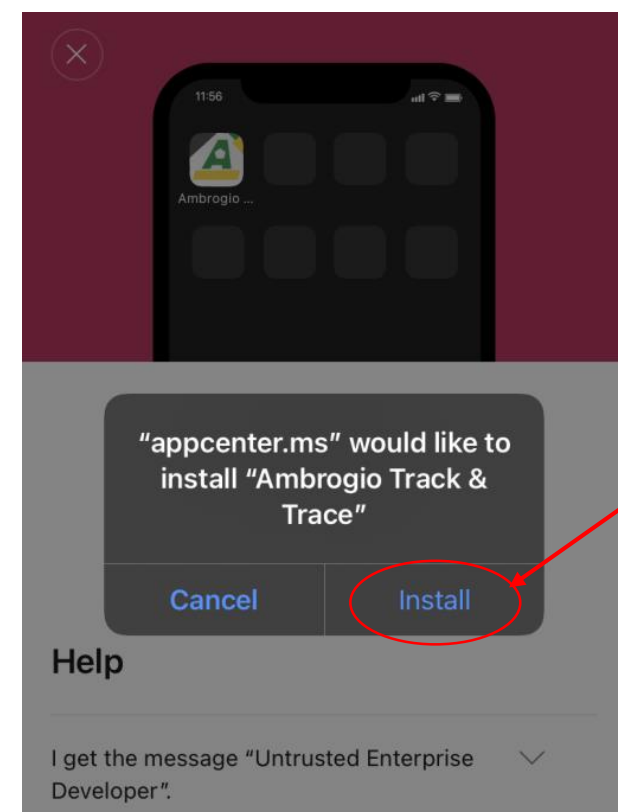
[ios.ambrogio.network](https://ios.ambrogio.network)



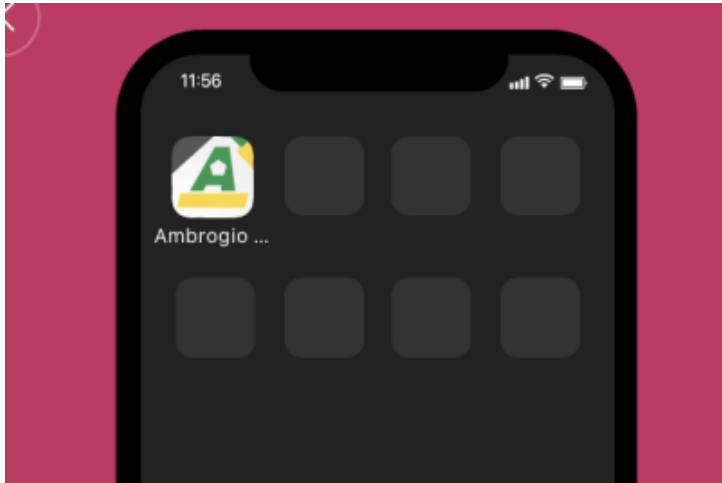
- 2) Click on "INSTALL"



- 3) Click again on "Install" to confirm



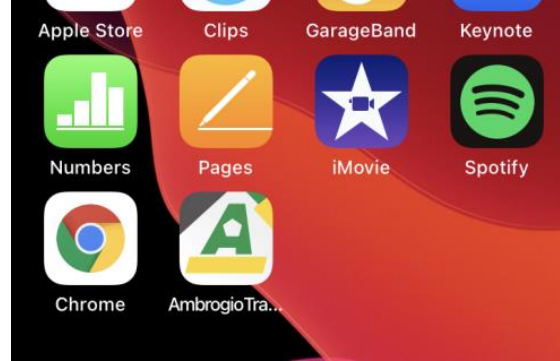
4) A message will appear with **Downloading...** notification.  
**Close Safari** and go to home screen



**Downloading...**

Go to home screen to check progress.

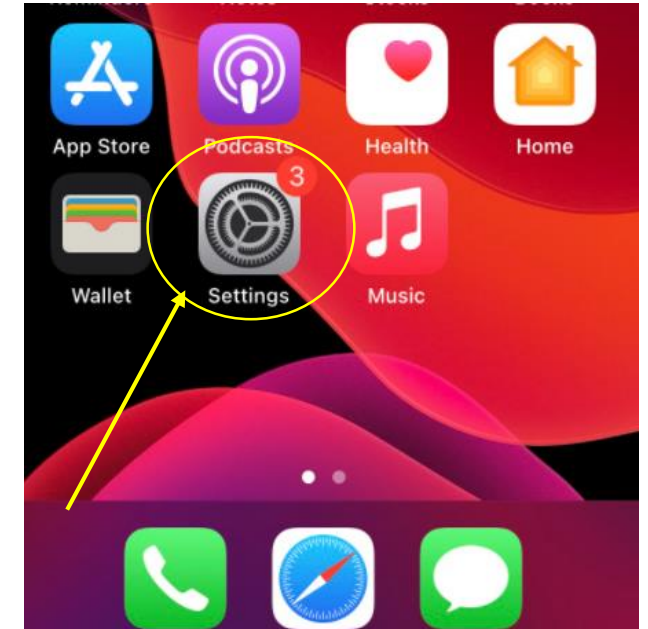
5) On the home screen you will find the app.



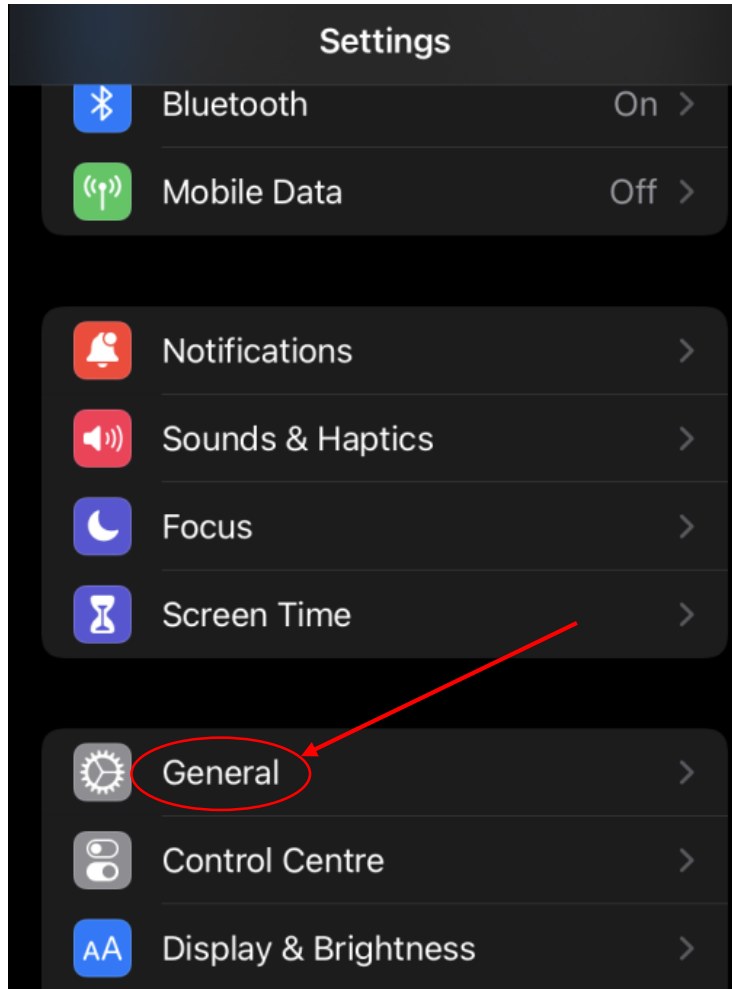
If you open it, you will find this message, simply press **Cancel**.



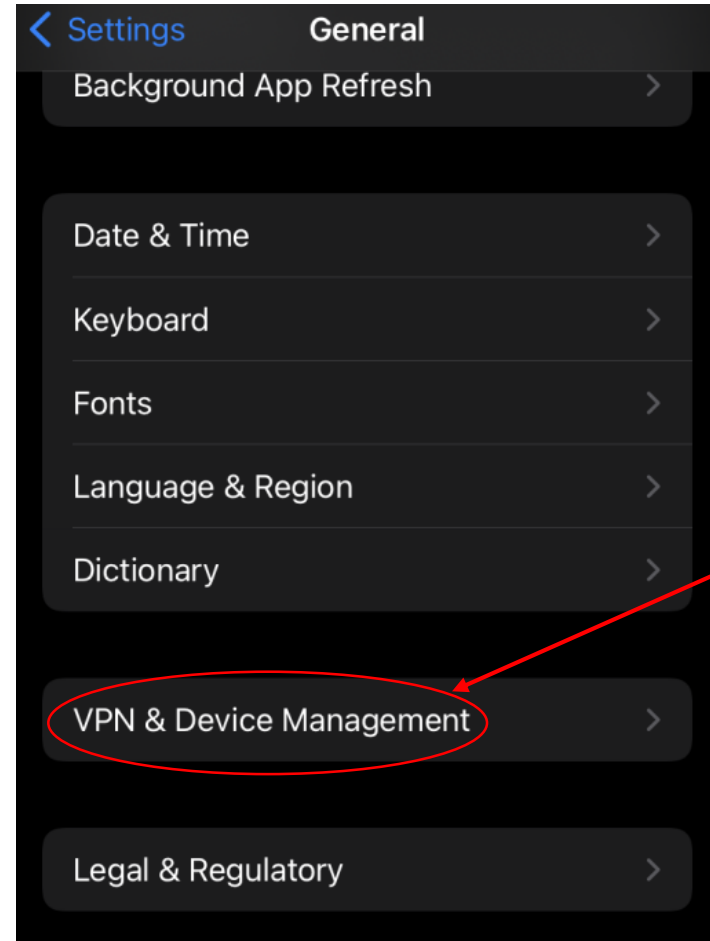
6) Open your device **Settings**



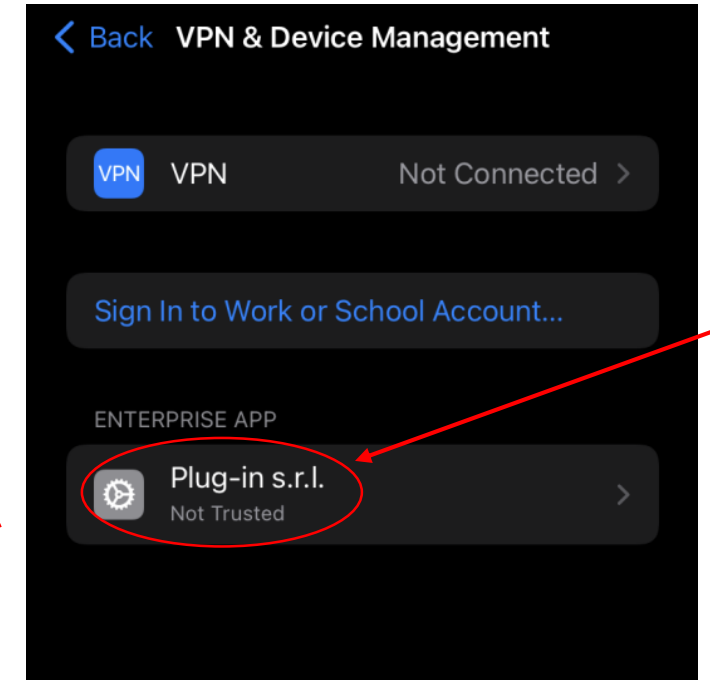
7) Click on "**General**" in the settings page



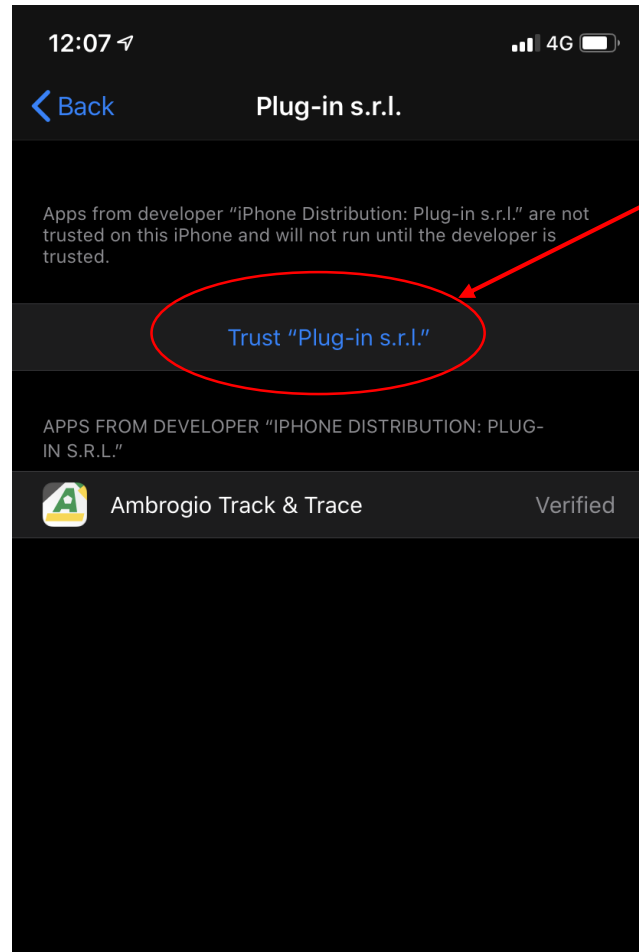
8) Click on "**VPN & Device Management**"



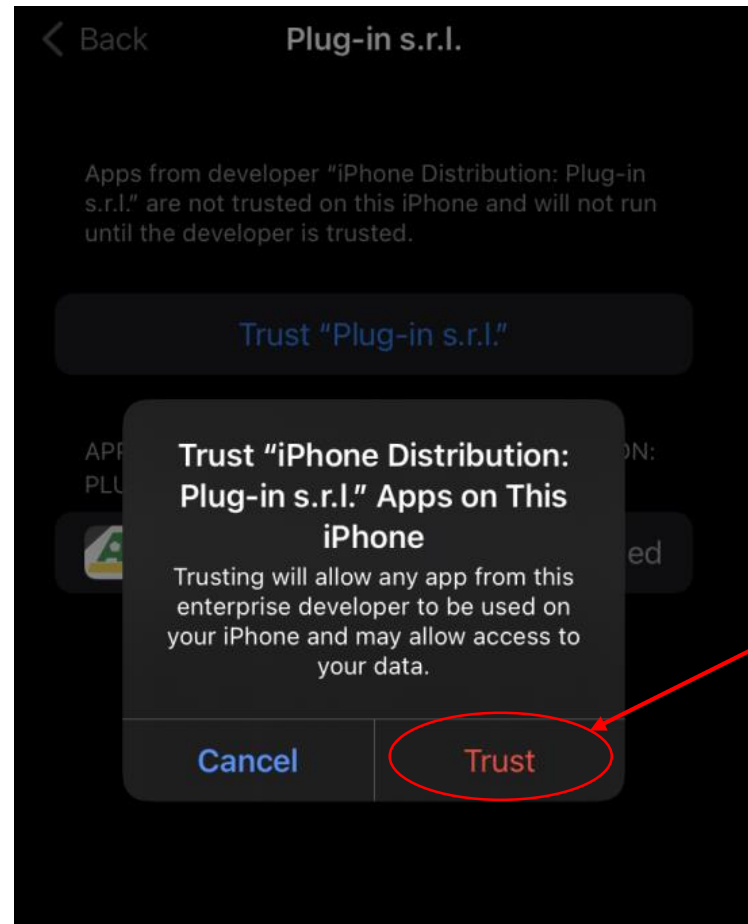
9) Click on "Plug-in s.r.l."



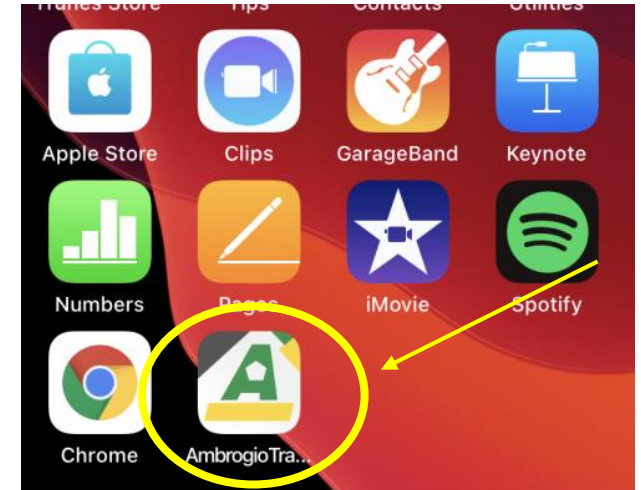
10) Click on **"Trust Plug-in s.r.l."**



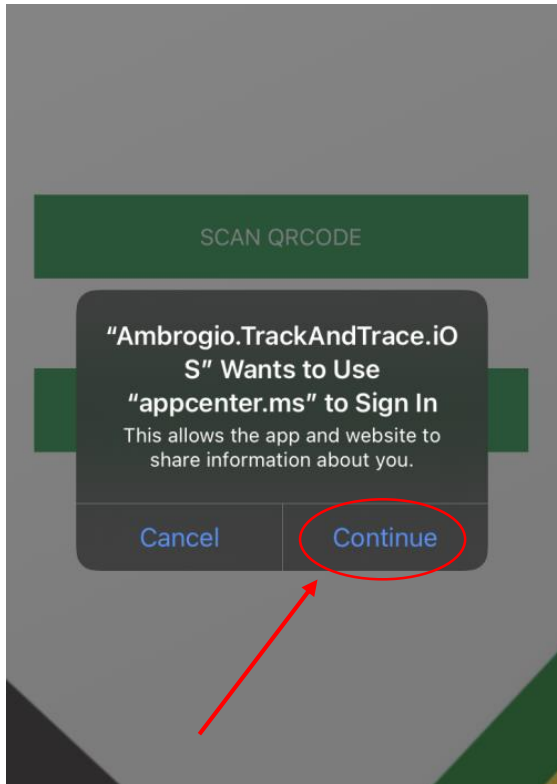
11) Click **Trust** again



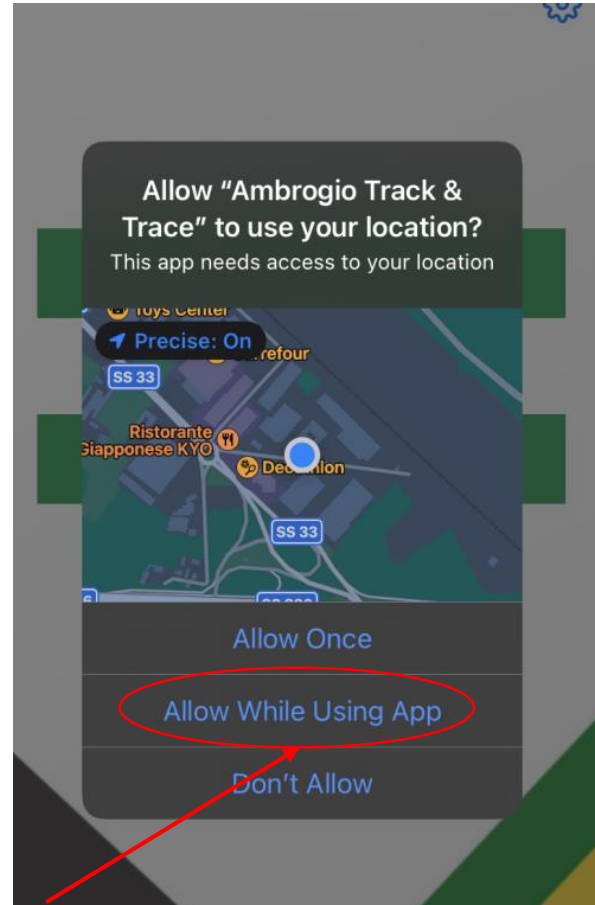
12) Go back to home screen and open the App



13) Click **"Continue"** on this screen



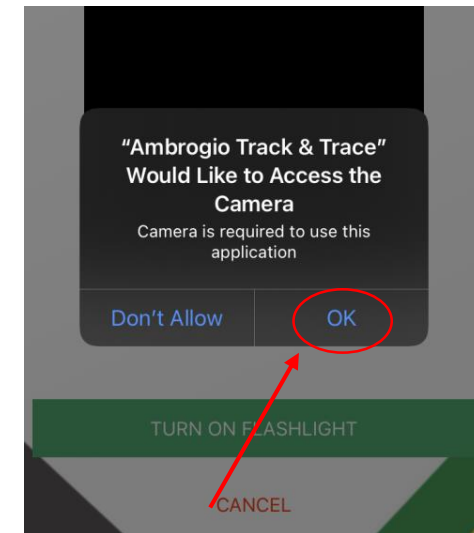
14) Click **"Allow While Using App"**



The app is now enabled to share positions with **Ambrogio Trasporti.**

In order to start a travel, enter code manually or use QR Code for a quicker access (suggested).

You can find our QR code on the documents.  
This will require the **permission to use the camera.**





If you **run the app on the background** your iPhone will ask for one more confirmation. Click to **Change to Always Allow**. This settings is intended to share the position data with the app in background and an **active load or delivery operation**.

Ambrogio app will not use ask or use your position when you are not actively tracking.

## IMPORTANT

- **None of your personal data is collected nor shared.**
- The app internet data consumption is **very low**.

*Thank you for your support in providing a better service to our customers!*

